

EyeMo pilot in Sweden

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Innovatively investing in Europe's Northern Periphery for a sustainable and prosperous future



EyeMo - Mobile eye unit for screening of diabetic retinopathy

- In the County Council of Västerbotten, Umeå, Skellefteå and Lycksele hospitals each have an ophthalmology unit
- Lycksele ophthalmology unit travels to the patients
- 2 pilot periods, over 150 patients examined at the mobile eye unit





EyeMo pilot in Vilhelmina 2010

- 80 questionnaires
- 57 responses



First findings

- 14 000 km less travel!
- 100% are satisfied with the quality of the care
- 98% would recommend EyeMo to friends or relatives
- 98% would like to have their next examination at EyeMo





First findings - 2

- 9 patients would not go to Lycksele hospital for screening
- 10 patients are not sure if they would go to Lycksele hospital for screening
- (total 57 patients)



Comments from the patients

- Friendly staff, fast examination
- Short travel. Fast. Advantage to get the eye drops in advance.
- The staff are always happy and nice.
- It doesn't take a whole day for me to do the examination. It is close to my home!
- It was only the examination of the eye and I did not have to include other activities.
- Fast and excellent service
- It was much easier for me to take a day off and the staff were excellent.
- It is near. I don't need to take a whole day off. I can go straight home. Great staff.
- I did not have to wait long and the staff were great.
- Easy to find. Nice staff and no wait. Clean and tidy.
- It is nice to get a quick answer if my sight has changed and what will happen if something changes.



Negative comments from the patients

- It was hard for me to get on the trailer. The nurse helped me.



Comments from the patients - suggestions on how to improve the service?

- Betalterminal - payment in the trailer
- Kaffeautomat - coffee machine
- Trappen i vagnen kunde göras bättre - stairs
- Luftkonditioneringen - air conditioning
- Lite större väntrum - a bit bigger waiting room
- Förtält - a tent in front of the trailer
- Ljudisolering - sound insulation



Comments from Staff

- A bus instead of a trailer
 - Shared with Skellefteå and Umeå hospitals
 - Possible to share with the County Council of Norrbotten
- A “diabetes bus”
 - Ophthalmology nurses, doctor, dietitians and foot care
- Would be possible to visit remote areas that have no health care centre, and co-ordinate with multiple professionals, not necessarily limited to ophthalmology
- The trailer could be used for other purposes/examinations when not used by the ophthalmology unit



Thanks

